CCFC Website
Frequently Asked Questions

❖ **What is the most effective manner to browse the CCFC website?**

We suggest Utilizing the mouseover feature on the buttons running down the left side of the Home Page to quickly find out what information is within that area.

In addition, the Site Map allows you to see every document that is within the CCFC site at one glance.

❖ How do I get to the Home Page from within the website?

We have designed the CCFC website so that the Home Page "Hot Buttons" are present on the "menu pages" of each separate section of the CCFC site. So, you are "always at the Home Page".

However, by clicking on either of the CCFC Logo's at anywhere within the site, you can be taken to the Home Page.

❖ **Can I get to the California Home Page from the CCFC website?**

By clicking on the "California Golden Bear" on the Home Page, you will be taken to the California Portal Page.

❖ **Why are most documents on the CCFC website in .pdf format?**

The utilization of .pdf allows for the most wide-spread audience to be able to access information from CCFC via the CCFC website.

The utilization of .pdf further ensures that CCFC documents are downloaded and distributed in the intended format and with the intended content.

❖ **Why are the forms and contractual documents in .pdf format?**

All CCFC forms and documents made available on the CCFC website will be in .pdf format to ensure that the full scope and integrity of these documents is maintained for the protection of CCFC and its partners.

❖ **How do I most effectively download documents/files/.pdf files from the CCFC website?**

The most efficient manner to download documents from the CCFC website is, while at or within the desired document, to "right click" and choose "save as" and save the document to your desired location. This is also an effective tool in quickly moving documents to a file folder or your desktop, where you can access them after terminating your Internet connection.

❖ **At times the sight appears either too small or too large for my screen?**

The CCFC website is optimized for Microsoft Internet Explorer version 5.5 viewed on a screen with resolution of 1024x768 pixels per square inch, but other resolution settings and versions of Internet Explorer and Netscape Navigator can be utilized.